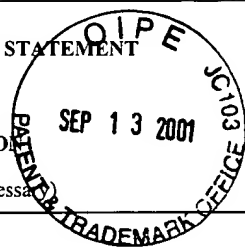


FORM 1449* INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)	Docket Number: 60001.0037US01/ MS149446.1	Application Number: 09/880,424
	Applicant: Morrow, et al	
	Filing Date: June 13, 2001	Group Art Unit: 2171



U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS							
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)		
MF		Engineering User Models to Enhance Multi-Modal Dialogue; H. R. Chappel, M. D. Wilson and B. Cahour/ <i>FIP Transactions A (Computer Science and Technology)</i> vol. A-18; 1992; pages 297-315.
MF		An Assessment of Written Interactive Dialogue for Information Retrieval Applications; H. Brunner, G. Whittemore, K. Ferrara and J. Hsu; <i>Human-Computer Interactions</i> vol. 7, no. 2; 1992; pages 197-249.
MF		The Design of an Interactive Online Help Desk in the Alexandria Digital Library; Robert Prince, Jianwen Su, Hong Tang and Yonggang Zhao; <i>Proceedings of the International Joint Conference on Work Activities Coordination and Collaboration</i> ; 1999; pages 217-226.
MF		What Help Do Users Need?: Taxonomies for On-Line Information Needs Access Methods; A. W. Roesler and S. G. McLellan; <i>Conference Proceedings on Human Factors in Computing Systems</i> ; 1995; pages 437-441.



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EXAMINER <i>Spilner</i>	DATE CONSIDERED <i>8/14/2003</i>
EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form for next communication to the Applicant.	